Safe Church Risk Management Overview

Parish Officers Day May 6, 2017

Safe Church is comprised of the following components:

- Safe Church Regulation
- Diocesan Misconduct Policy
- Diocesan Privacy Policy
- Diocesan Police Record Check
- Risk Management Guide

Purpose

To promote the mission of the church by providing a safe and effective working, learning and spiritual environment

Key Objectives

Prevent misconduct
Protect all church members
Complement pre-established
provisions

Application

- Diocese of Fredericton
- Cathedral Corporation
- Each Parish Corporation
- Each Diocesan Camp

Application

AND

- Their employees, volunteers, committees and groups
- Other groups using church facilities or participating in church sponsored events

Risk Management

Adopted May 19, 2016

Managing Risk through Risk Identification and Assessment is the key to providing a safe church environment

Risk can also be managed by implementing the following:

Program Safety Standards
Human Resource Standards
Facilities Standards
Transportation Standards

What is Risk?

- An uncertain event or condition that may have a positive or negative impact on participants or ministry
- Includes the likelihood that a certain risk event will actually occur

Positive Risk = Opportunity

- Reduced cost
- Satisfied participants
- Development of bonding and/or long-lasting friendships

Positive Risk = Opportunity

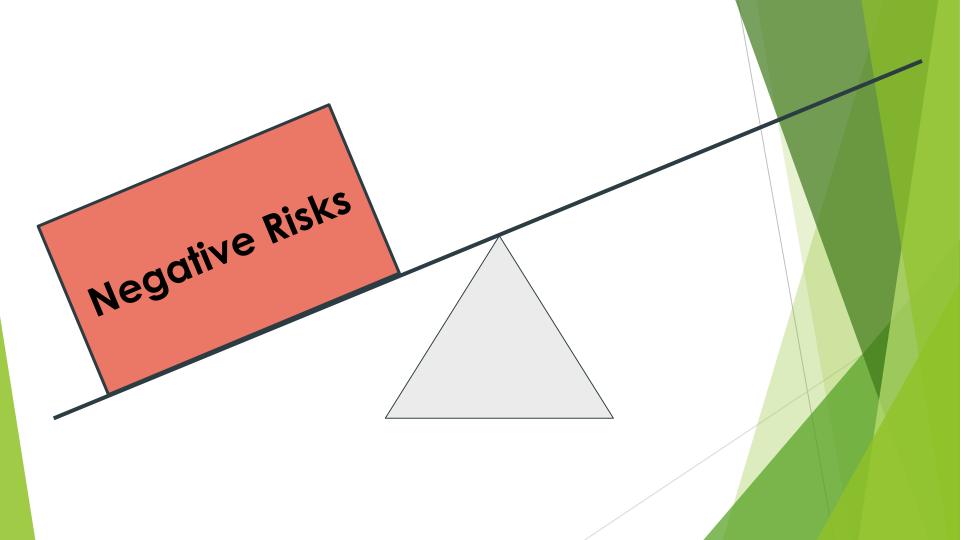
- Deeper spirituality and/or stronger relationship with God
- Development of new disciples of Jesus

Negative Risk

- Event could lead to real and unsafe practice or outcome
- Type of risk event is dependent on consequence of event

Multiple Risk Events

- If one risk event occurs, it may cause the likelihood of another to increase
- A periodic assessment of risks <u>may</u> be required when multiple risk events are identified



Negative Risks

Compliance
with Safe
Church
Regulation

Compliance always offsets the possibility of a negative risk event

> Identify, rate and measure applicable risk factors for each activity / program to mitigate negative risk and promote positive risk

Categorizing Risk

- Ministries categorized as inherently "low risk" or "high risk"
- Each ministry position is reviewed and risk identified

Low Risk Ministries

- Person not normally alone with a child, youth or vulnerable adult
- Doesn't require a significant level of authority or trust
- Examples: Flower arranger,
 Greeter, Reader

High Risk Ministries

- Reasonable expectation of being alone with child, youth or vulnerable adult
- Involve people in positions of authority or trust
- Examples: Cleric, Camp Leader, Parish Warden

High Risk Ministries

 All residential or off-site ministries with children or vulnerable persons are always ranked high risk

Establish responses to mitigate or avoid risk factor(s), commensurate with the level of assessed risk

Real or perceived risk events, associated risk assessments, and action plan are reviewed with appropriate authority

- Completed RiskAssessment
- Reviewed Risk Assessment
- Complete Event Checklist

Safe Church Event Checklist

- Two versions general and off-site
- Comprehensive summary of compliance

Police Record Check Policy

Adopted December 3, 2014

Police Record Check

- Each Cleric, employee, leader, volunteer
- Any position described as "a position of authority or trust" OR
- If individual will be in contact with children, youth, or vulnerable adults

Police Record Check Policy

No person found guilty in a judicial proceeding of physical or sexual assault is permitted to work with children, youth or vulnerable adults in a Church program

Program Safety Standards

Supervision, Support and Evaluation

 Based on the level of risk of the program/event

Access to Classroom Standard

 Not without permission from Leader, except in an emergency

Two Adult Standard

- During all programs, activities and transportation
- Minimum of one Leader and one adult for overnight and off-site activity

Two Adult Standard

 Any counseling of a child must be done in room with open door OR in open room with minimum 2 adults present

Adult-to-Participant Minimum Ratio Standard

- Leader may be one of adults required to satisfy requirements
- Different for on-site, off-site or overnight

Off-site and Overnight Standard

 Each participant to complete Program Waiver and Medical Release Form

Off-site and Overnight Standard

 Qualified Lifeguard must be in attendance if event includes use of a pool, hot tub or natural body of water

Off-site and Overnight Standard

 No adult shall be alone with a single child / youth or vulnerable adult

Contact and Identification Standard

- Access to operative communication device
- Contact information for parents, guardians

Contact and Identification Standard

Each leader / volunteer clearly and appropriately identified when working with children, youth or vulnerable adults

First Aid Standard

- At least one person for each program or activity shall have current qualification for Standard First Aid and CPR training
- First aid kits must be accessible

Minimum Insurance Standard

 Adequate property and liability insurance coverage must be in place for each church building and facility

Health and Wellness Standard

Disclosure required for:

- Allergy or medical intolerance, dietary restriction and/or other medical condition
- Menu content

Health and Wellness Standard

- Reportable diseases to be reported immediately to provincial health authority
- No person suspected to be suffering any of these conditions may participate

Medical & Accident Incident Reporting Standard

- To parent or caregiver within 2 hours
- Verbally to corporation within 12 hours
- Written report within 24 hours

Human Resource Standards

- Staffing Standard
- Training Standard
- Performance Review Standard

Facility Standards

- Safe church facilities must be available for all users and adhere to all applicable standards
- Facilities Checklist completed for each facility

Facilities Safety Standards

- Fire exits and fire evacuation procedures communicated / practiced
- Working smoke detectors
- Fire and Emergency Exits with inside-release "crash bar"

Washroom Standards

 Functioning washroom unless prohibited by age or size of the building and access to services

Washroom Standards- Children

 Two adults must escort a child or group of children to the washroom (preschool to Grade 2)

Washroom Standards - Persons With Disabilities

- Ramp to the entrance
- Elevator, chair lift, or similar equipment from one floor to another if required

Washroom Standards – Persons With Disabilities

- Enlarged washroom stall
- Handrails fixed securely near each toilet and sink

Openness and Visibility

 A church program or activity must be delivered by means of either an open door or an unobstructed interior window

Use of Facilities by Other Groups

- Other Church Groups: Shall comply with minimum standards
- Community Groups: Must comply as applicable and provide written confirmation of insurance

Building and Structure Standards

 Each Church facility must be in compliance with National Building Code, Canadian Electrical Code, and all other Provincial and municipal **legislation**

Transportation Standards

- Driver must have a valid driver's license and insurance coverage
- Driver screened in accordance with the Safe Church Regulations

Transportation Standards

- Number of persons does not exceed the number of seat belts in vehicle
- Infant, toddler, child-seats are used in accordance with governmental requirements

Transportation Standards

 All car-seats for children shall be fastened with a seat belt, in accordance with requirement(s) specified by the car seat manufacturer

Privacy Policy

Adopted December 3, 2014

Privacy Policy

- Permission based access
- Adheres to PIPEDA
- Governs collection, use, retention and disclosure

Privacy Policy

 Information may be collected, used, retained or disclosed without consent only under certain circumstances or conditions

Web Privacy Statement

- Commitment to protect personal information
- Cookies used do not involve extraction of private information
- Links provided do not imply endorsement

Complaints

- Investigation and decision within 30 days
- May appeal decision to Bishop
- Bishop makes decision on appeal within 60 days

Misconduct Policy

Adopted October 4, 2014

- Creation of a safe environment for all
- Protection of safety and wellbeing for both complainants, respondents and others affected

- Serious consideration and quick investigation
- Provision of pastoral care to all affected
- Respect for confidentiality

- Burden of proof and presumption of innocence
- Right to access legal counsel or other representation for both parties

Immediate reporting of incidents of sexual assault against children, youth or vulnerable adults to NB **Minister of Social** Development

 Non-interference with criminal, civil or administrative investigation

Types of Misconduct

Physical

Bullying

Sexual

- **Emotional**
- Harassment
 Economic

Exploitation

Complaint Procedure

- A child proceeds through legal guardian, legal representative
- A youth or vulnerable adult, may proceed alone OR through legal guardian OR legal representative

Complaints of Misconduct

Two kinds of complaints:

- Minor submitted orally or in writing to Leader
- Formal submitted in writing to Leader and DMO

Special Complaints

- If complainant is a child (under 13), youth (14 - 18) or a vulnerable adult, the DMO must be contacted within 24 hours of a minor or formal complaint being made

Reporting of Incident

 Alledged incident of sexual assault, sexual harrasment of a child, youth or vulnerable adult immediately referred to Minister of Social Development and to responsible policing authority

Special Complaint Circumstances

- Cleric who hears confession from any party will disclose such to Bishop and shall not participate
- A party to the complaint shall not participate

During the Investigation

DMO may make recommendation to Bishop that license of Cleric who is respondent in formal complaint be suspended

During the Investigation

 DMO may make recommendation to suspend lay employee or volunteer who is respondent in formal complaint

Pastoral Care

 Pastoral care and counseling to be made available to complainant, respondent and families, as well as affected church family if necessary

Penalties Imposed by Bishop

 Bishop will revoke the license of a cleric found guilty of sexual assault of child, youth or vulnerable adult, in a criminal proceeding

Penalties Imposed by Bishop

 Dismissal or removal of any layperson, employee or volunteer found guilty of sexual assault of child, youth or vulnerable adult, in a criminal proceeding

SUMMARY OF RISK MANAGEMENT

- Provide safe surroundings
- Protect people, especially those who cannot protect themselves
- Minimize and manage risk
- Implement acceptable standards
- Create an environment of trust